

Municipality of Anchorage
Library Advisory Board Agenda
Microsoft Teams Virtual & In-Person Meeting
Loussac Library (Moose Room)

September 17, 2025

Attendance

_____ Debra Bronson
_____ Megan Cacciola
_____ Olivia Garrett
_____ Jen Griffis
_____ Marc Johnson
_____ Wade Hampton Miller
_____ Rachel Odom
_____ Meneka Thiru
_____ Cristy Willer

Topic	Leader	Time	Action
Call to Order/Land Acknowledgement	Cristy Willer	5:30	
Roll Call & book recommendations	Cristy Willer	5:35	
Approval of Agenda & Minutes	Cristy Willer	5:40	
Mission Moment: Scholastic Teachables	Kelsey Skrobis Youth Services Coordinator	5:45	
2 nd Quarter Performance Value Results (PVR) and APL Budget Submission	Marjorie Harrison Director	5:55	
Letter from a Patron	Marjorie Harrison Director	6:05	
Muldoon Transit Center/Library	Marjorie Harrison Director	6:15	
Board Report	Marjorie Harrison Director	6:30	
Persons to be Heard	TBA	6:40	
Board Comments and Adjourn	Cristy Willer	6:55	

Following is a link to join the meeting virtually:

https://teams.microsoft.com/l/meetup-join/19%3ameeting_YzI3YzZkMmEtMzBmOS00Y2RmLWEyYjgtZjNiMGJjMmZmZmQ1%40thred.v2/0?context=%7b%22id%22%3a%22127a78cb-19c5-46ca-b11f-

87c33c49a907%22%2c%22Oid%22%3a%2232153d56-30ab-46e0-9dc1-9816df7e2721%22%7d#/registration.

Call in: +1 907-519-0237, 632109625#

Municipality of Anchorage
Library Advisory Board Agenda
Microsoft Teams Virtual & In-Person Meeting
Loussac Library
August 20, 2025

Attendance

Remote	Debra Bronson
E	Megan Cacciola
X	Olivia Garrett
X	Jen Griffis
X	Marc Johnson
X	Wade Hampton Miller
PH	Rachel Odom
X	Meneka Thiru
X	Cristy Willer

X = Present, E = Excused, U = Unexcused, PH = Phone, remote = Teams

Staff

Marjorie Harrison (Director); Samantha Blanquart (Youth Services Coordinator); Lisa Bricker (Youth Services Librarian; Rebecca Lampert (Time Administrator)

Guest

None

Call to Order

The meeting was called to order by Cristy Willer at 5:34 pm.

Land Acknowledgment

Cristy Willer acknowledged that the Board meets on the traditional lands of the Upper Cook Inlet Dena'ina Athabascan people.

Approvals

- Action: The agenda was approved as presented. (Member Odom motioned, Member Hampton Miller seconded.)
- Action: Minutes from the July 16, 2025, LAB meeting was approved. (Member Thiru motioned, Member Johnson seconded.)

Staff Presentations:

Samantha Blanquart, Youth Services Coordinator, presented information about the Summer Discovery Reading Program. Summer Discovery infographic was printed for board members and will be on file.

Lisa Bricker, Youth Services Librarian, presented an electronic resource – World eBook. [World Book Reader](#) can be found on the APL Website under Resources – Databases A-Z – World Book Ebook Collection. This collection supports classroom instruction and library reading initiatives with over 2,500 titles, including World Book exclusive content and classic literature (novels, plays, poems, and nonfiction). With 24/7 unlimited, simultaneous access and unlimited renewals, World Book eBooks are available anytime, anywhere, and feature a free downloadable app compatible with Apple, Windows, and Android devices.

Director's Report: The July Board Report was distributed and is on file. Ms. Harrison also provided an update on the Downtown Library and the APL Strategic Plan. The APL Code of Conduct Policy and the APL Facility & Grounds Use Policy are with the MOA Legal Department for review.

Board Action: None.

Adjourn:

The meeting was adjourned at 6:22 PM.

Education & Skills for Life

Recent Accomplishments

- Mountain View Library offered two hands-on STEM programs for children, serving a total of 11 participants. In *STEM Explorers: Sink or Float?* kids became junior scientists, making predictions, testing objects, and exploring the forces that determine whether things sink or float. *Crafty Creations: Art that Shrinks* allowed children and families to use Shrinky Dinks plastic to design charms, pins, and keychains, learning about heat and material properties while expressing their creativity. Both programs provided interactive, educational experiences that encouraged curiosity and hands-on learning.
- Samantha Blanquart (Youth Services Coordinator, Loussac Library) co-hosted the first Music Together session (a free music class for children ages 2-5) with Music Together Mountain Song for an incredible 67 attendees on a Monday morning. Families were very appreciative of a music class and are looking forward to the next one in November.
- Kendall Millman (Early Literacy Outreach Librarian, Loussac Library) hosted the first Countdown to Kindergarten program of the season with Anchorage School District's Kindergarten Readiness team for 28 people (15 children) to positive reviews. The program will travel between branches once a month through May 2026.
- Sue Sommers (Youth Services Librarian, Chugiak-Eagle River Library) offered the first in a new program series: Preschool Art Exploration. 30 attendees created scenes with playdough, crafted caterpillars with found objects, and made stamp art.
- Chugiak-Eagle River Library hosted an "I'm Ready for Kindergarten" storytime and craft program for 22 soon to be kindergartners and parents. Children practiced writing a name tag and packing their school bag.

Next Steps/Coming Soon

- Sandy Lukes (Outreach Librarian, Loussac Library) is partnering with local Anchorage resident Richard Watts and Alex Roider, an attorney for the Alaska State Commission for Human Rights, to host a program on Civil Rights History in Anchorage as a part of the Elder Endeavors Fall program series.
- In partnership with the Alaska Genealogical Society, the monthly Genealogy Workshop program will return to Chugiak-Eagle River and Loussac libraries in September. APL cardholders receive free access to Ancestry.com.

Limiting Factors/Concerns

- Storytimes and many other youth programs are either paused or have reduced offerings in August to allow Youth Services staff to finish out Summer Discovery and for staff and families to transition to the new school year. Everyone appreciates the break and looks forward to the return of fall programming after Labor Day.

Bridge to Information and Resources

Recent Accomplishments

- Katarina Pavic (Branch Manager, Gerrish Library) in collaboration with the Girdwood Library and Community Room Boosters co-chair, Lynn McNamara, and Sandy Lukes (Outreach Librarian, Loussac Library) held an outreach event at the Girdwood Farmer's Market to promote library services and give out books generously donated by the Girdwood Library Boosters. The booth had 120 visitors and gave out hundreds of books.

- Mountain View Library hosted a Welcome Teacher Night, with eight attendees including educators and caregivers. The event provided an interactive space to share library resources and gather feedback on how the library can best support educators and student learning. This collaborative design approach reinforced Mountain View's role as a hub for educational guidance and community engagement.
- Loussac Library youth staff participated in several end-of-summer or back-to-school outreach events in August:
 - Kelsey Skrobis (Youth Services Librarian, Loussac Library) attended Anchorage Museum's Lunch on the Lawn, where she spoke to and made buttons with 64 people as well as the Maternal Child Health Resource Fair hosted by Southcentral Foundation/ Nutaqsiivik, where she shared library resources and materials (including the Welcome Baby program) with 119 people.
 - Lisa Bricker (Youth Services Librarian, Loussac Library) attended Cook Inlet Housing Authority's Back to School Bash and spoke with 38 people, and the Fairview Back to School Health and Safety Fair speaking with 263 people.
 - Keelin Baughman (Teen Services Librarian, Loussac Library) attended Wendler Middle School's Back to School Night to share information including school support resources and the joint APL/ Anchorage School District cards with 200 people.
 - Kendall Millman (Early Literacy Outreach Librarian, Loussac Library) and Sandy Lukes (Community Outreach Librarian, Loussac Library) attended the Providence Alaska Children's Hospital 2K Fun Run and spoke with 124 people about library resources and services

Next Steps/Coming Soon

- Kendall Millman (Early Literacy Outreach Librarian, Loussac Library), David Kreiss-Tomkins (Community Resource Librarian, Loussac Library), and Stephanie Schott (Branch Manager, Chugiak-Eagle River Library) are investigating outreach opportunities with Hiland Mountain Correctional Center, including adding early literacy components to their parenting classes.
- Keelin Baughman (Teen Services Librarian, Loussac Library) and Sandy Lukes (Community Outreach Librarian, Loussac Library) will be attending the Freshman Career Expo at the Dena'ina Center in September to talk about becoming a librarian and what classes you could take in high school to prepare for a career in information sciences.
- Adult Services at Loussac Library will host *Resilient Earth, Resilient Communities*, a traveling exhibit created by the National Science Foundation's National Center for Atmospheric Research. The exhibit features a panel specific to the Anchorage area created in partnership with staff at the University Corporation for Atmospheric Research and local Alaskan experts. Patrons can find the interactive exhibit on the 3rd floor from September 6 through November 2, 2025

Limiting Factors/Concerns

- None at this time.

Building Community

Recent Accomplishments

- The Gerrish (Girdwood) Library held multiple popular programs the community this month including a STEM Deconstruction Program, concluding the cookbook club that had met all summer where participants made and shared recipes from cookbooks, and an Author Visit with Tricia Brown, Alaskan author of many books such as *Queen of Fairbanks*, *Zig: the Warrior Princess*, and *Patsy Ann of Alaska*.
- Summer wrapped up with a variety of fun programs for youth and families throughout the library system such as a Giant Bubbles event at Muldoon Library, a Movie Matinee at Mountain View Library and several craft programs at Loussac Library such as Frankentoys and 3D Paper Sculpture.

Next Steps/Coming Soon

- Booch For Books with partner Zip Kombucha returns for the third year in a row. Join APL Thursday September 11, 5:30-7:30 PM. Coordinated by Meghan Malone (Adult Services Librarian, Loussac Library) and Misty Rose Nesvick (Communications Coordinator), with event support from Sandy Lukes (Outreach Librarian, Loussac Library)
- Scoops & Stories is back to create an ice cream flavor based on a children's book (September 1-14) culminating in a book tasting September 30, 4:30-7:30 PM with partner Wild Scoops. Coordinated by Kelsey Skrobis (Youth Services Librarian, Loussac Library) and Misty Rose Nesvick (Communications Coordinator).
- The Knot Just Knitters program in collaboration with the Girdwood Goldstitcher member, Cleary Donovan, will resume at the Gerrish (Girdwood) Library during the winter months starting in September.
- A series of Employment Resource Fairs at the Branch Library locations kicks off at Muldoon Library on September 25. Twelve separate events will gather employers from across Anchorage to connect with job seekers at Muldoon, Girdwood, Mountain View, and Chugiak-Eagle River Library through November 21.
- Amanda Andros (Reference Librarian / Interlibrary Loan Supervisor, Loussac Library) is finalizing plans for Anchorage Public Library's Local Author Showcase, a new initiative designed to celebrate and promote local literary talent. Local authors applied and were selected earlier this summer and have been notified of their selection to participate on Saturday, October 11, 2025 in the Alaska Event Center at Loussac Library. This event will replace our traditional individual author visits and will give local authors an opportunity to present their work, connect with fellow writers, and engage directly with the public in a community-oriented format.
- In September, Chugiak-Eagle River Library will host Community for Crafters - a new drop-in group to encourage crafters to gather and support each other in their work.

Limiting Factors/Concerns

- None at this time.

Internal Goals and Strategies

Recent Accomplishments

- Collection Management Services by the numbers [August]

Task	Number of Items
Collection Maintenance- Updates to existing items	1,699
Donations- Added to the collection from community donations	142
New Item Processing- Books, movies etc, added to the collection	2,133

- In August staff completed 25 hours of training on topics such as homelessness in the library, managing conflict, teens, and donor surveys.
- APL has seen increased engagement on Instagram with the addition of weekly trend reels created by Ann Glenn (Marketing Assistant) and Misty Rose Nesvick (Communications Coordinator) with support from Jon Ebron (Collection Management Services Librarian) as talent. The priority is trending content that ties back to APL directly to raise awareness of our library among MOA residents. Our account is closing in on 5,000 followers with 65% located in Anchorage, and another 4% residing within Alaska.
- The library submitted its 2026 budget proposal to the administration which included a flat operating budget and a five-year Capital Improvement Plan. Mollie Roache, Budget Coordinator, and Marjorie Harrison (Library Director) met with the Mayor and her team to discuss the budget proposal highlighting the need for increased staffing and security and sharing the need for building improvements. The Mayor's proposed budget will be submitted to the public for review in October.

- With Rick Henderson's (Volunteer/Room Rental Coordinator) assistance, movers relocated several tables on the 3rd floor at Loussac Library. The last piece of large furniture to move will be the Main Reference Desk.
- Elizabeth Nicolai (Assistant Director) is serving on the negotiation team from the employer/supervisor side working on the new union contract with the Anchorage Municipal Employee Association (AMEA). This multi year contract will impact about half of our staff who are represented through this union.
- Kristie Nelsen (Virtual Services Librarian) is working on a project to weed over 6,000 expired titles from the Alaska Digital Library (Libby). This will reduce confusion about what titles are available and will make it easier to see when patron demand warrants re-purchasing titles.
- Kristie Nelsen (Virtual Services Librarian) is coordinating with Mollie Roache (Budget Coordinator) and Rick Henderson (Room Rentals Coordinator) on refreshing and updating the room rental pages on our website
- Shu Mayer (Senior Library Assistant, Loussac Library) is currently working on processing changes made to Library in a Box Kits by Adult Services librarians to provide more relevant and up to date resources for patrons.

Next Steps/Coming Soon

- APL will celebrate Library Card Sign Up Month with multi-platform marketing campaign to get new card signups and encourage use of existing cards. The campaign will highlight our duct tape promotion, signature tasting events, and the benefits of having a library card utilizing radio, streaming audio, and social media. There will be an Assembly resolution on September 9.
- Sarah Preskitt (Adult Services Coordinator) is scheduled to work with a Program Evaluation class at the University of Alaska Anchorage. The class is tasked with assisting a non-profit or government entity to develop an evaluation system to determine the success of that entity's programs. The project will run through the Fall 2025 semester.
- In September APL will implement a cardholder cleanup project that will remove expired library cards from Overdrive/Libby. A previous loophole has been closed, and cards will be officially shut off on October 1. This is part of our effort to be good stewards of library resources and lower hold times within Libby.

Limiting Factors/Concerns

- Security Report:

Security Incidents	Loussac	Chugiak-Eagle River	Gerrish	Mountain View	Muldoon	Total
Incidents resulting in trespasses	25	0	0	0	3	28
Other Incidents	6					6
Total	31	0	0	0	3	34

- Staff illness and staff time spent addressing the increase in patron incidents has delayed the set-up of a second microfilm machine and the relocation of the Main Reference Desk on the 3rd floor at Loussac Library.

Library Board Updates

Recent Accomplishments

- The Girdwood Library and Community Room Boosters had a joint meeting with the Friends of the Library on August 13 at the Gerrish (Girdwood) Library with Katarina Pavic (Branch Manager, Gerrish Library) and Marjorie Harrison (Library Director). The Friends of the Library acknowledged the efforts the Girdwood Library Boosters and in particular, the Boosters co-chair, Lynn McNamara, put into contacting the businesses

in Girdwood and securing outstanding prizes for the Magical Girdwood package that raised \$4000 for Beyond the Stacks auction fundraiser that occurred in April of this year.

Next Steps/Coming Soon

- Anchorage Library Foundation and Friends of the Library members will table at Booch for Books and Scoops and Stories to engage with library supporters.

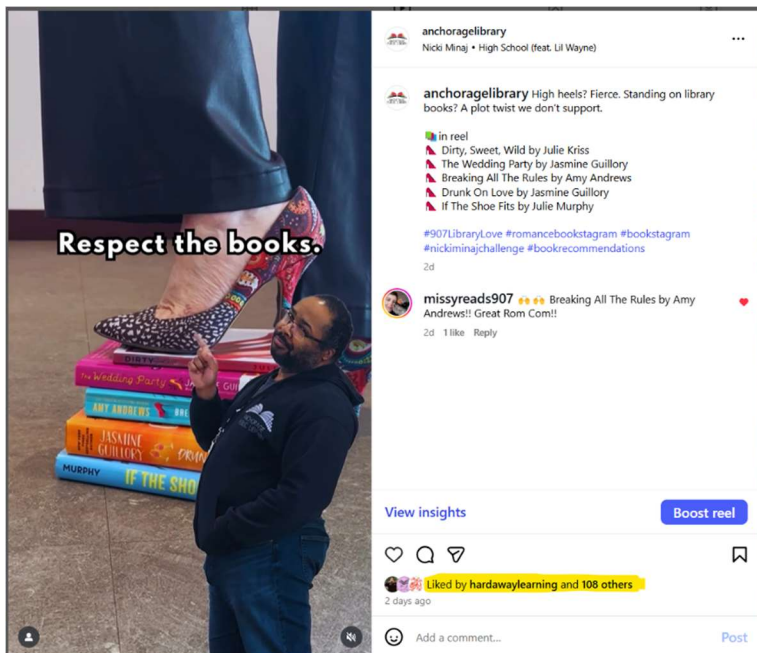
Limiting Factors/Concerns – None at this time

Social Media/Photos

L) August Instagram trending content “Nikki Minaj Challenge”

- View it at <https://www.instagram.com/anchoragelibrary/reels/>

R) Patrons interact with the Princess Sophia exhibit at Loussac Library as seen in our Instagram promotional reel.



Anchorage Public Library Budget Summary

September 2026 – Budget Submission to the Administration

What we are doing:

- Supporting our library through sustainable staffing models
- Prioritizing security for all locations
- Implementing the 2025-2028 APL Strategic Plan

Staffing:

- Community Resource Team fully staffed as of 09/02/2025.
- Staff turnover has decreased with an average vacancy of 5, the lowest since before COVID.
- Since 2024 the library has upgraded 7 positions to align with position duties, increased staffing hours by 14, and created a new branch floater position.

What we asked for:

The library continues to prioritize staffing and security to promote safe and welcoming public spaces. Per the administration's direction, the library prepared a flat budget. This included the following program change requests:

Increase Staffing and Security:

- One FT Associate Librarian position in the Youth Services Department at Loussac Library
- Additional 40-hour security guard stationed at Loussac Library

Decrease Operating Budget:

To fund the two new positions (YS and Security), the library has proposed the following budget changes:

- Increase room rental revenue by \$45,000
- Reduce Anchorage Library Foundation Grant
- Eliminate the following facilities improvements:
 - Digital Signage replacement software at Loussac Library
 - Graphic novel shelving in Youth Services at Loussac Library
 - New bathroom panels for 3rd floor restrooms at Loussac Library
 - Increased seating for 3rd floor at Loussac Library
- Reduce physical collection budget
- Reduce digital collection budget

2026 proposed Capital Improvement Projects

- Loussac Library 3rd Floor with Alaska Collection (Design) - Funded through previous bond and donations
- Mountain View Library Facility Update (Design) - Bond request
- Loussac Library 2nd Floor with Youth Services Area (Design) - Bond request

What we still need:

- Funding for the reduced budget lines, prioritizing restored budget for collections.
- Donations to the Anchorage Library Foundation to support operating and capital projects.
- Planning ahead:
 - The library is planning to conduct a full review of positions and org chart to determine staffing needs.

Thank you for your continued support.

Anchorage Public Library

Anchorage: Performance. Value. Results.

Mission

Connecting people to education, information, and community

Core Services

- Provide access to a diverse collection of materials in various formats
- Provide excellent customer service through knowledgeable and approachable staff
- Maintain functional technology and connectivity
- Maintain safe and welcoming spaces for individual and group use
- Create and present targeted programming that meets the needs of all our community
- Actively facilitate and promote early literacy
- Ensure all Anchorage residents have free and equal access to information and library spaces

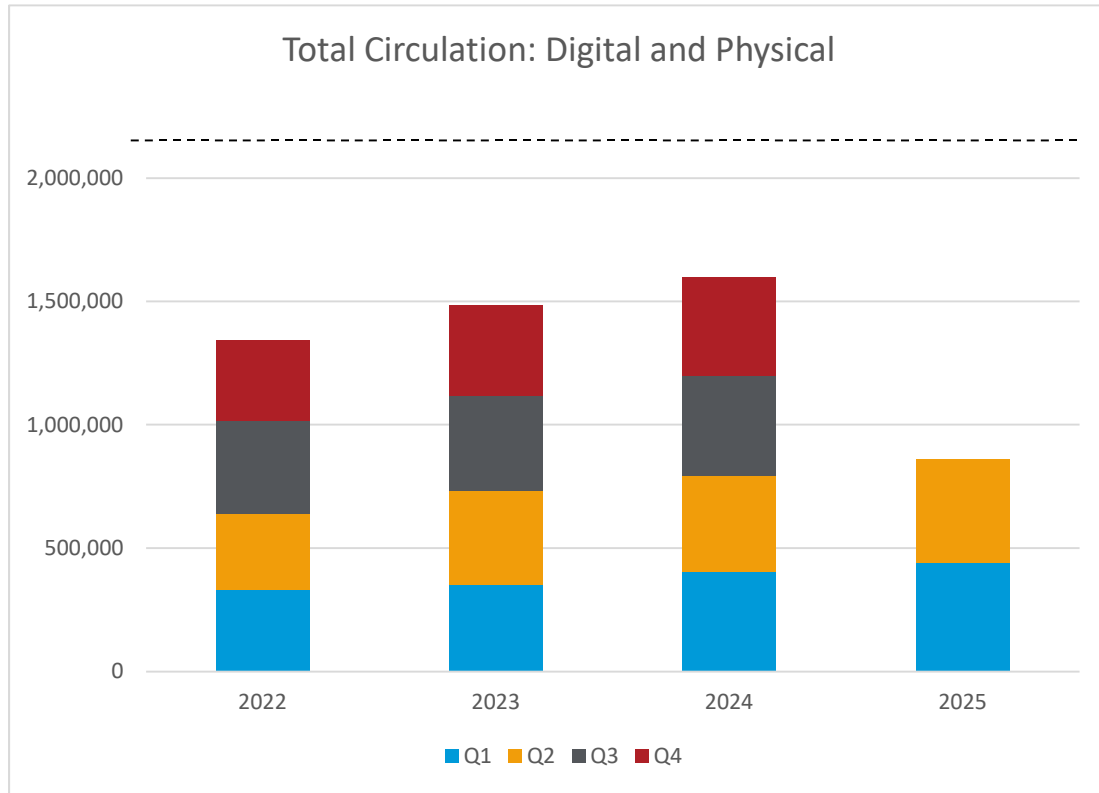
Accomplishment Goals

- Timely and responsive access to a diverse collection of materials in order to promote literacy and life-long learning resources
- Provide expert information and reference services to the public through excellent customer service and trained staff
- Improve economic advancement by providing equitable access to computing equipment, programs, and resources
- Improve public safety by providing safe and stimulating places and clean, well-maintained buildings for all
- Improve civic engagement, cultural enrichment, and enhance the quality of life for all Anchorage residents through provision of life-long educational services including library materials, online resources, and programs/events
- Increase opportunities for our children's success when they enter school, by supporting the foundations of reading, social skills, and creative skills through early learning educational activities
- Enhance quality of life for all Anchorage Residents through library services

Performance Measures

Progress in achieving department and certain division-related goals will be measured by:

Performance Measure #1: Physical and digital circulation



Explanatory information:

Total circulation is the sum of physical items checked out plus digital materials including eBooks, eAudiobooks and other downloadable content. Our goal, as indicated by the dashed line, is 7.78 items/capita which equals 2,225,663 and is based on the average circulation of comparable libraries as found in the Institute of Museum and Library Science statistics (available national stats are from 2022) up from 5.16 items/capita in 2021. In 2023 and 2024, we surpassed pre-pandemic circulation levels, due to digital circulation but are still short of our goal by 600,000 items. Our current budget is unable to meet the demand of digital materials which impacts our ability to meet this goal.

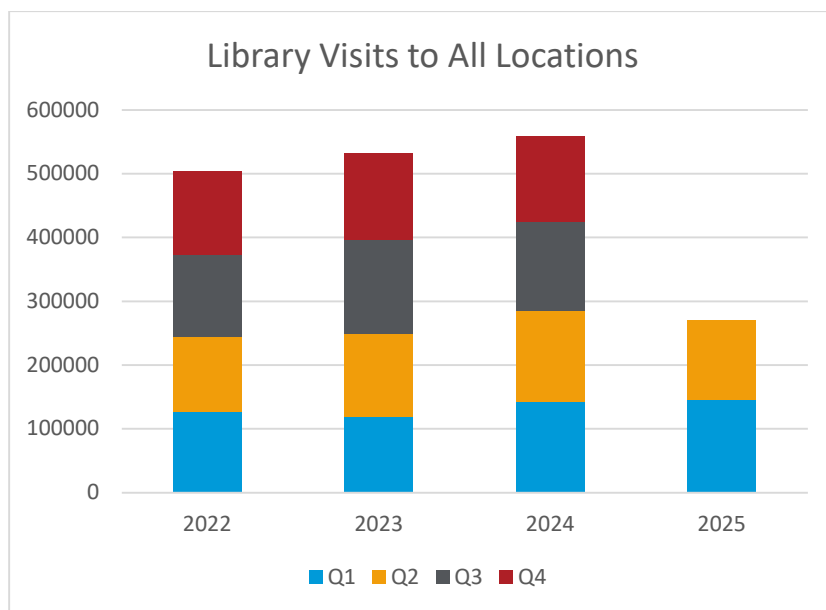
In 2021, APL digital circulation was 32% of the total. In 2024 that rose to 42% and digital circulation is now 45% of the total. This rapid shift in how patrons are borrowing and accessing materials has forced the library to reconsider and shift operational funds to meet the demand.

Physical Circulation	Q1	Q2	Q3	Q4	TOTAL To Date
2022	207,960	193,788	248,359	203,902	854,009
2023	220,350	232,720	241,282	204,651	899,003
2024	232,430	222,703	241,365	222,686	919,184

2025	233,611	235,623	0	0	469,417
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Digital Circulation	Q1	Q2	Q3	Q4	TOTAL
2022	121,051	117,255	125,852	124,035	488,193
2023	132,979	144,555	148,381	160,365	586,280
2024	173,872	163,151	163,141	177,852	678,016
2025	207,770	182,094	0	0	389,864

Performance Measure #2: Library visits



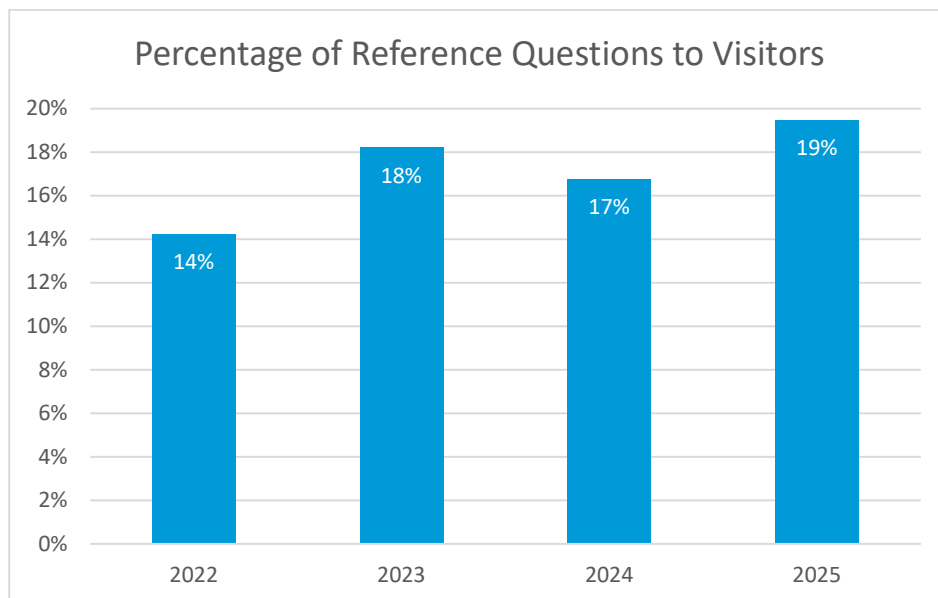
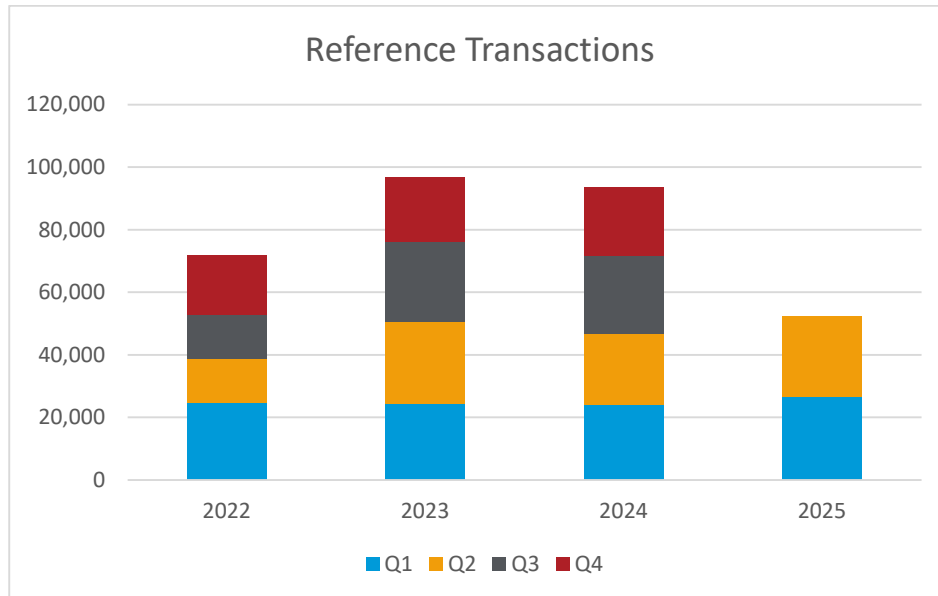
Library visits by branch

Library Visits	Loussac	Chugiak-Eagle River	Scott and Wesley Gerrish	Mountain View	Muldoon	TOTAL
2022	287,836	65,564	21,745	95,539	33,250	503,934
2023	312,812	64,242	25,774	88,193	41,178	532,199
2024	296,486	72,348	32,689	112,460	44,660	558,643
YTD 2025	161,972	42,760	13,796	32,753	18,913	270,194

Explanatory notes:

The library is still working to return to pre-pandemic visits. In 2019, the library had 686,183 visitors. The IMLS average in 2019 was 3.66 per capita (equal to 1,057,630 for Anchorage Population) and is 1.29 per capita for 2021 (equal to 372,771 based on Anchorage population). This decline showed that libraries across the country saw less visitors during the COVID pandemic. As more information is available on a national level our goals will be adjusted. Our first goal is to return to 2019 visitor numbers of 686,183 and then to reach a comparable metric to our peer libraries.

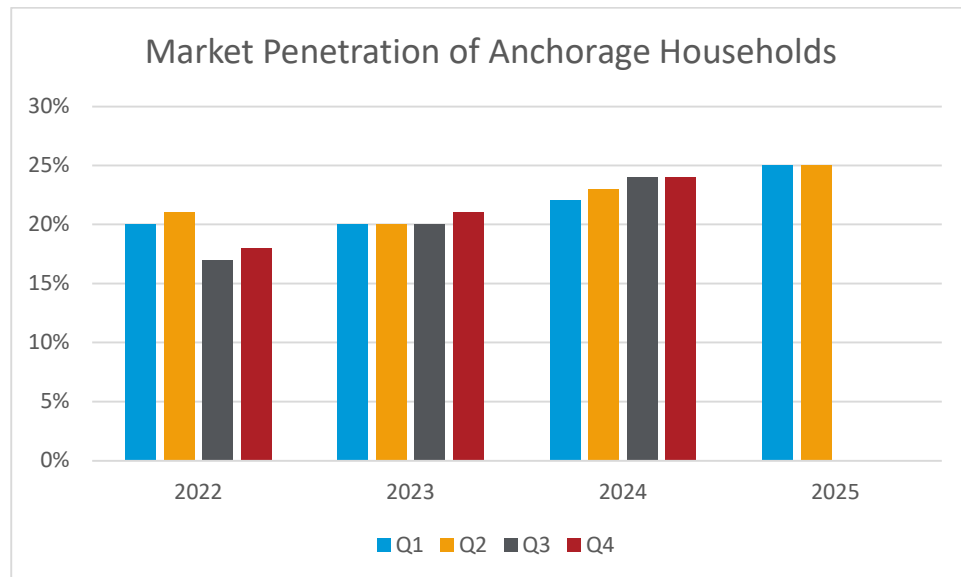
Performance Measure #3: Reference questions answered



Explanatory note:

The number of reference transactions is impacted by and proportional to the door count and computer usage. Anecdotally, most reference questions are about computer usage as the Library is one of the few places to offer basic technology assistance. The largest limiting factor on number of questions answered is library staffing levels. Fewer staff can mean longer wait lines as each transaction can last anywhere from two to fifteen minutes. This will result in visitors leaving rather than waiting in lines. Questions are answered via chat, email, in-person, and phone with in-person accounting for approximately 95% of questions. The goal is to increase the proportion of questions to visitors, to be able to help a higher percentage of our visitors with their questions. Doing this will require more staff working at more service points. In 2022, 14% of library visitors had a reference transaction and in 2024, it was 17%.

Performance Measure #4: Percentage of households with active library card.



Explanatory note:

Use of libraries contributes to overall community wellbeing by providing access to resources, cultural enrichment, lifelong learning and more as outlined in [Understanding the Social Wellbeing Impacts of the Nation's Libraries and Museums](#). [Understanding the Social Wellbeing Impacts of the Nation's Libraries and Museums \(imls.gov\)](#) Anchorage has 110,390 households based on census data. In Q1 2024, the library reached 24,763 households. While the library continues to return to pre-pandemic usage and is encouraged by improvements in numbers, the goal is 31% market penetration based on average of peer libraries with comparable population as identified in Savannah, the libraries statistic software. This data is only available from 2022 as that is when the library began using the software.

Automations Division
Anchorage Public Library
Anchorage: Performance. Value. Results.

Purpose

To provide technology support, maintenance, and upgrades to all patron facing technology at all five Anchorage Public Library locations. To manage Integrated Library System (Sirsi) including records maintenance, circulation rules, and Alaska Library Catalog compliance. Explore and advise on new technology trends which would allow the library to serve its customers more efficiently and effectively.

Direct Services

- Maintain functional and high-quality public access to the internet
- Provide reliable self-service options and automated solutions for patrons and staff
- Ensure library technology is maintained and updated as necessary
- Seek innovative solutions to community needs through technology
- Troubleshoot technology or oversee handoff to Muni IT
- Manage relationship between the Alaska Library Consortium and Anchorage Public Library
- Responsible for all procurement and contract management for technology at Anchorage Public Library
- Maintain compliance with the Federal Communications Commission eRates Program to ensure APL continues to receive discounts on internet and internet infrastructure

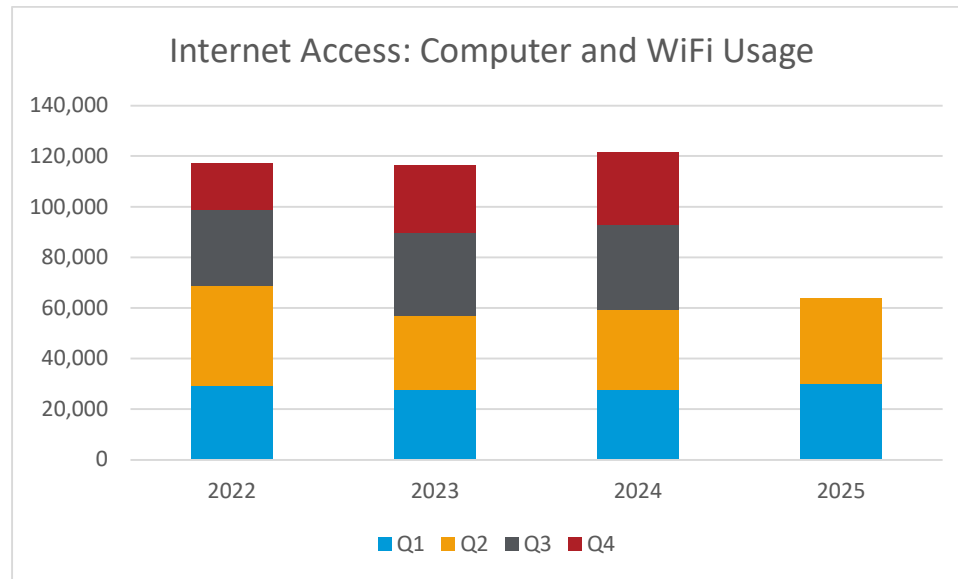
Accomplishment Goals

- Improve economic advancement by providing free access to computers and the internet and service them as needed.

Performance Measures

Progress in achieving goals shall be measured by:

Performance Measure #5: Computer and WiFi Usage



WiFi Sessions	Q1	Q2	Q3	Q4	TOTAL
2022	15,755	23,323	18,122	13,076	70,276
2023	15,818	18,919	20,456	16,788	71,981
2024	16,129	18,877	19,082	16,624	70,712
2025	17,462	20,146	0	0	37,608

Computer Use	Q1	Q2	Q3	Q4	TOTAL
2022	13,476	16,054	12,161	5,232	46,923
2023	11,787	10,194	12,251	10,018	44,250
2024	11,616	12,606	14,689	11,952	50,863
2025	12,646	13,557	0	0	26,203

Explanatory note:

Access to the internet is essential for economic advancement as most job advertisements, job applications, and support services, require access to a computer. The Library has a total of 65 desktop computers available for public at the five locations in addition to WiFi and printing services. APL 2019 computer usage was 103,131 and 114,051 WiFi usage for total internet access of 217,182 almost 100,000 more than the 2024 total of 121,575. The Library's goal is to use this information to make budgetary decisions on the need of wifi internet versus computer stations.

Branch Libraries Division

Anchorage Public Library

Anchorage: Performance. Value. Results.

Purpose

Provide library spaces and equitable access to services for all from birth through adulthood including reference, readers advisory, programming, computer access, and library books and materials. Provide communal spaces for learning and growth in neighborhoods throughout the Municipality of Anchorage. Build connections with community partners for outreach events to enrich library experiences. Respond to the unique needs of each community.

Direct Services

- Cardholder registration
- Readers Advisory and Reference Assistance
- Computer Access and Assistance
- Outreach visits and educational talks
- In library programs

Accomplishment Goals

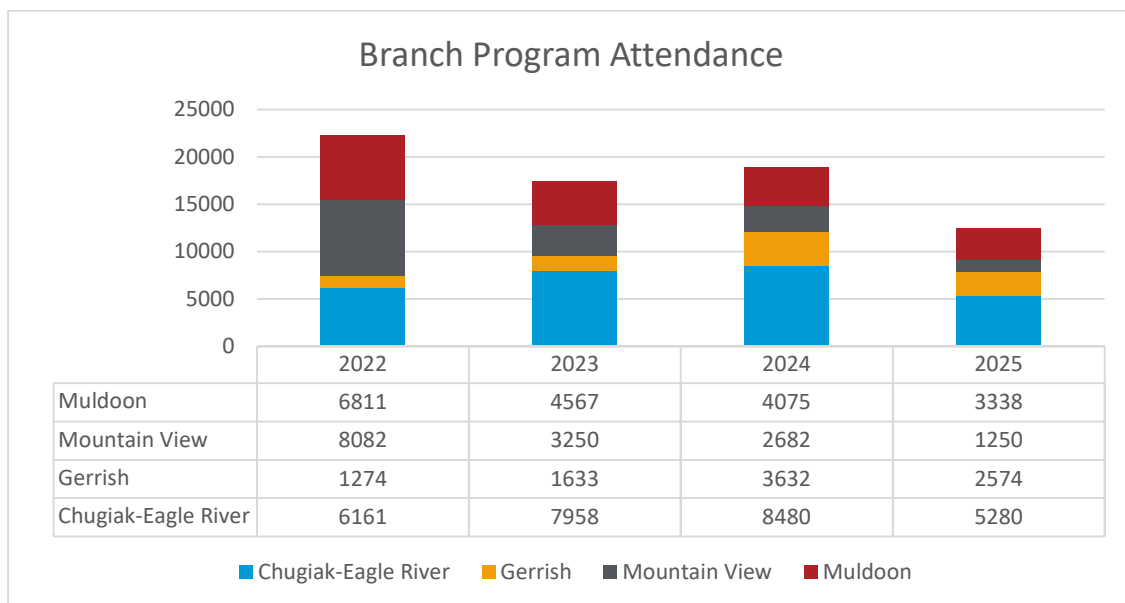
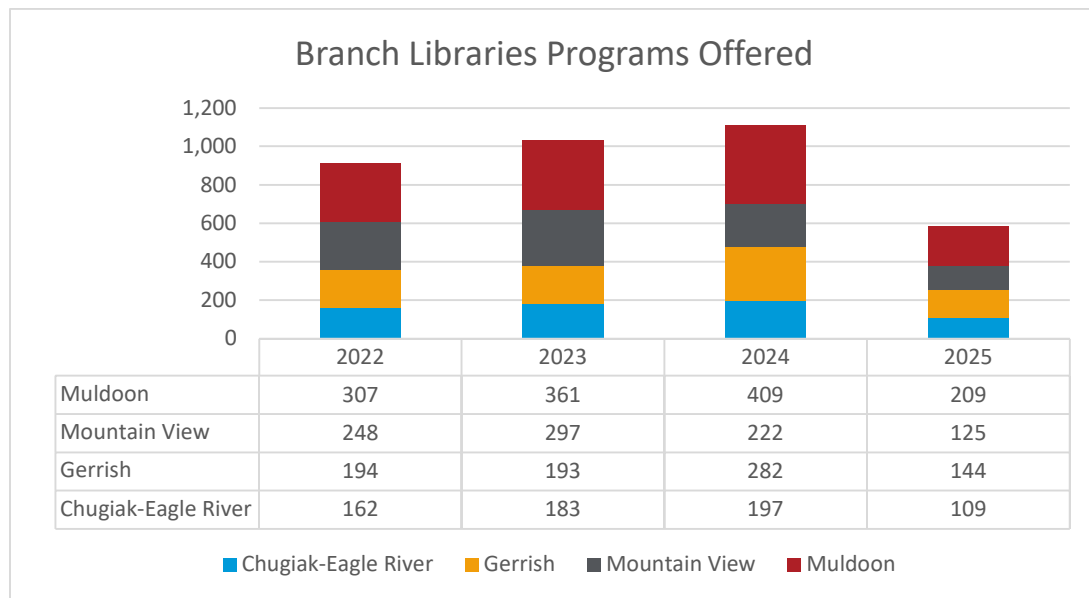
- Maintain communal spaces that are safe, welcoming, and available for individual and group use
- Provide excellent customer service through readers advisory, reference assistance, and computer assistance
- Provide access to a diverse collection of materials in various forms and promote literacy and lifelong learning
- Provide targeted programs that meet the needs of the individual community and to promote civic engagement

Performance Measures

(Additional performance measures related to Branch Libraries is reported at department level, to include: Library Visits, Reference Transactions, and Circulation)

Progress in achieving goals shall be measured by:

Performance Measure #6: Branch library programs and attendance



Explanatory note:

Branch libraries provide programming unique to the communities they serve with the goal of building community, promoting lifelong learning, and introducing educational materials. The Library's goal is to increase the number of programs offered and to return to pre-pandemic attendance numbers per program. In 2019, the average attendance for Chugiak-Eagle River (CE) was 22, Mountain View (MV) was 14, Muldoon (MD) was 22 and Gerrish (GR) was 21. As of 2025, we have met that goal at Chugiak-Eagle River which has increased to an average of 48 people at each program.

Collection Management Services Division

Anchorage Public Library

Anchorage: Performance. Value. Results.

Purpose

To select, order, process, and evaluate all materials in the library collection. To ensure the library collection reflects the needs of the community by focusing on multiple formats and content diversity.

Direct Services

- Order materials in multiple formats including digital, media, periodicals, databases, and books
- Process all materials and invoices
- Manage bibliographic records in Integrated Library System
- Ongoing collection maintenance including deselection

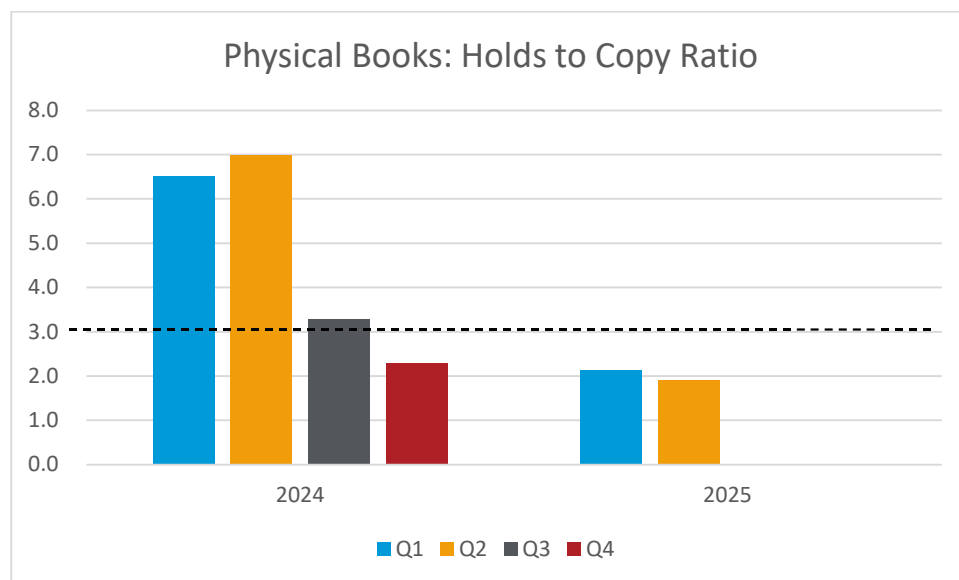
Accomplishment Goals

- Responsive to community requests and provide materials for checkout
- Respond to community requests and provide materials in various formats
- Maintain a diverse collection of materials in various formats

Performance Measures

Progress in achieving goals shall be measured by:

Performance Measure #7: Wait times for print books



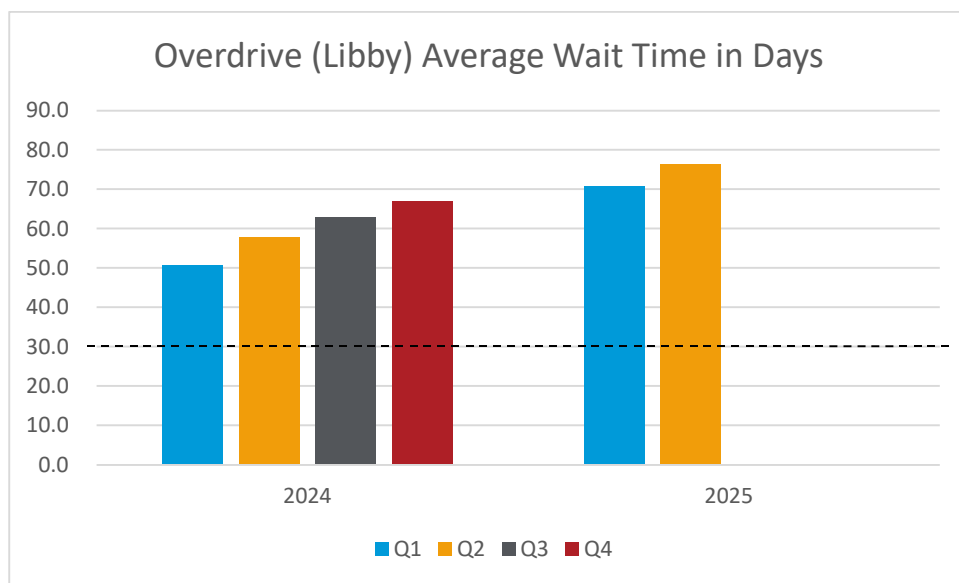
Explanatory note:

The Library's goal is to have a ratio of no more than 3 hold requests per copy which will keep wait

times down for library cardholders. APL is part of the Alaska Library Network which allows us to borrow from other locations in the state and those copies are counted as part of the overall ratio. However, the holds tracked are for APL cardholders only. The library is not concerned with buying extra copies of a book if it is only being requested by card holders in Wasilla.

In the spring of 2024, the library transitioned to a new book vendor. During the transition, there were delays in being able to order books as we troubleshoot set up issues including cataloging and processing. When the books began to arrive in larger and more consistent quantities over the summer, we were able to reduce by half the ratio of hold requests per copy.

Performance Measure #8: Wait times for digital items (audiobooks, ebooks, and magazines) on the OverDrive app Libby



Explanatory note:

To be responsive to community needs, the Library has an internal goal of no more than a 30 day wait period for items. Usage is outpacing APL's ability to purchase materials. Between April 2023 and April 2024, unique users increased by 20%, checkouts increased by 40%, holds increased by 29%, whereas total holdings only increased by 10%. It is the Library's goal to use this new information to determine the amount of increase to the digital collection budget required to reduce wait time.

*Anchorage Public Library only began tracking wait times in December 2023.

Library Administration Division

Anchorage Public Library

Anchorage: Performance. Value. Results.

Purpose

To provide leadership, guidance, and support to all library divisions. To interface with MOA departments to ensure compliance and work collaboratively on city wide initiatives. Collaborate with Anchorage Library Foundation, Friends of the Library, and Library Advisory Board to achieve library mission and goals. Create a safe and welcoming environment for customers and staff. To support the public's awareness and use of library services, resources, and spaces.

Direct Services

- Facilities use for rentals and community engagement
- Security and facilities management
- Budgeting, procurement, and timekeeping
- Public communication
- Coordinate with City Hall departments: HR, Finance, OMB, and Purchasing

Accomplishment Goals

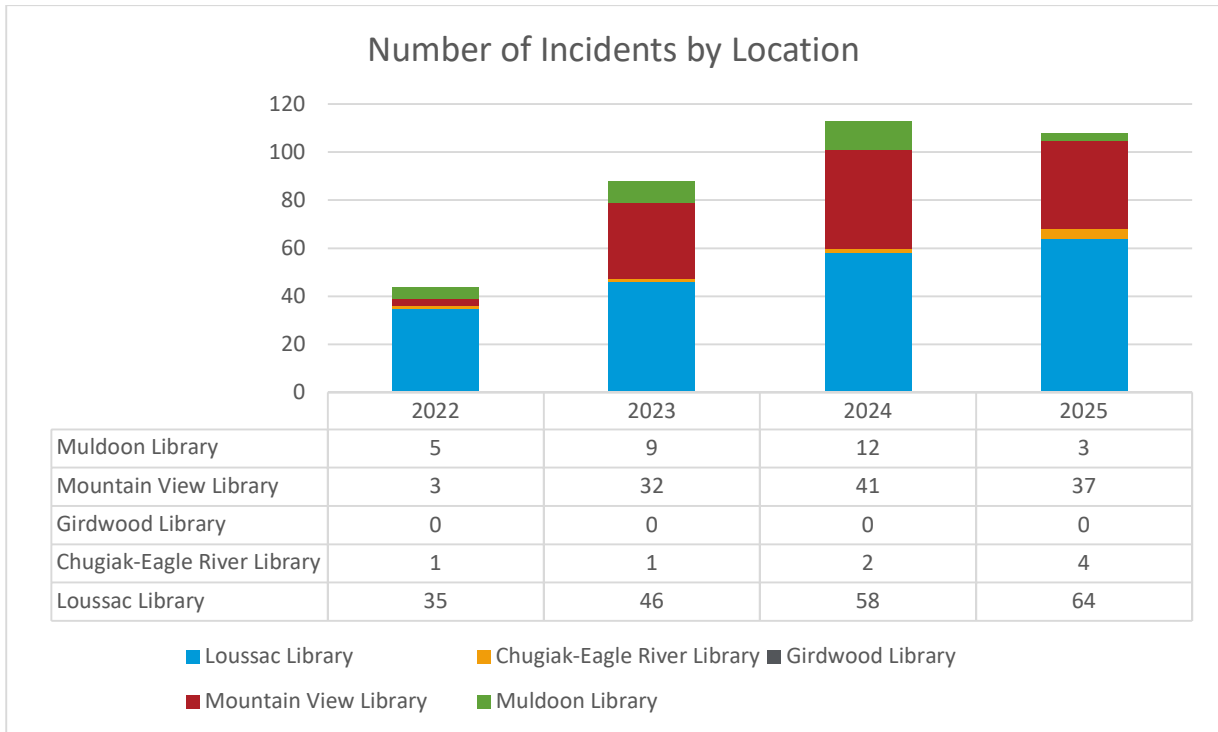
- Maintain communal spaces that are safe and welcoming
- Clean and well-maintained spaces for community, individual, and group use
- Increased public use of library materials and resources

Performance Measures

(Additional performance measures are reported at department level, including percentage of active library cards)

Progress in achieving goals shall be measured by:

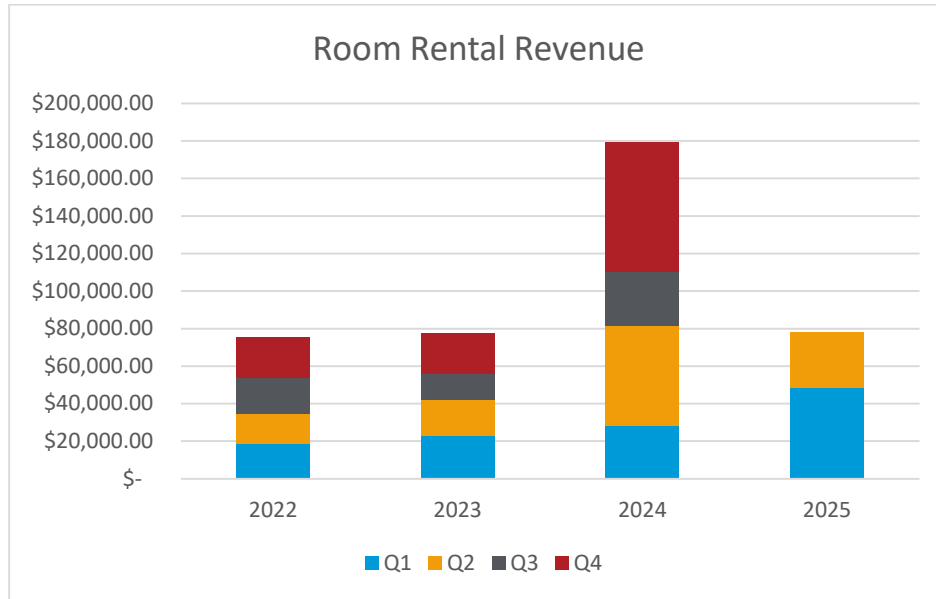
Performance Measure #9: Number of incidents at all library locations



Explanatory note:

For 2021 through 2023, the number of incidents tracks how many times security or staff had to enforce the library code of conduct resulting in a trespass of an individual. In 2024, the Library added incidents involving significant property damage where the offender was not identified. The Library strives to create a safe and welcoming environment for all patrons with the goal to reduce the number of incidents.

Performance Measure #10: Room rental revenue.



Room Rental Revenue

	Q1	Q2	Q3	Q4	TOTAL
2022	\$18,495.00	\$16,063.19	\$19,510.93	\$21,344.00	\$75,413.12
2023	\$22,985.16	\$19,210.65	\$13,886.08	\$21,818.40	\$77,900.29
2024	\$28,175.57	\$53,377.36	\$28,832.50	\$69,267.73	\$179,653.16
2025	\$48,134.36	\$29,899.71			\$78,034.07

Explanatory note:

Meeting rooms and event spaces are available for rent at the Loussac and Mountain View Libraries as part of APL's commitment to providing safe and welcoming spaces for individual and group use. All MOA departments have access to use library facilities for free. APL is working to revise the room rental rates which have not been changed since 2010. In 2024, the Library had a goal of \$100,000 but in fact brought in \$179,653.16.

Loussac Adult Services Division

Anchorage Public Library

Anchorage: Performance. Value. Results.

Purpose

Provide library services, including reference services, programs, outreach, and computer assistance to adults. Develop and maintain an Alaska Collection and archives. Assist with selecting materials for adults.

Direct Services

- Readers' advisory, reference assistance, and computer assistance
- Outreach visits and educational talks
- In library programs
- Maintain library digital presence and access to electronic resources.
- Provide access to Alaska archives

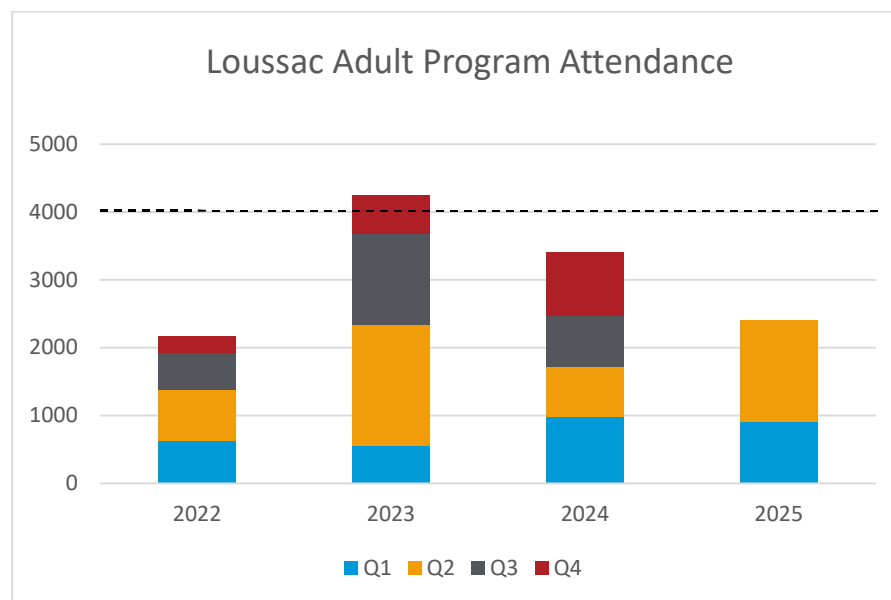
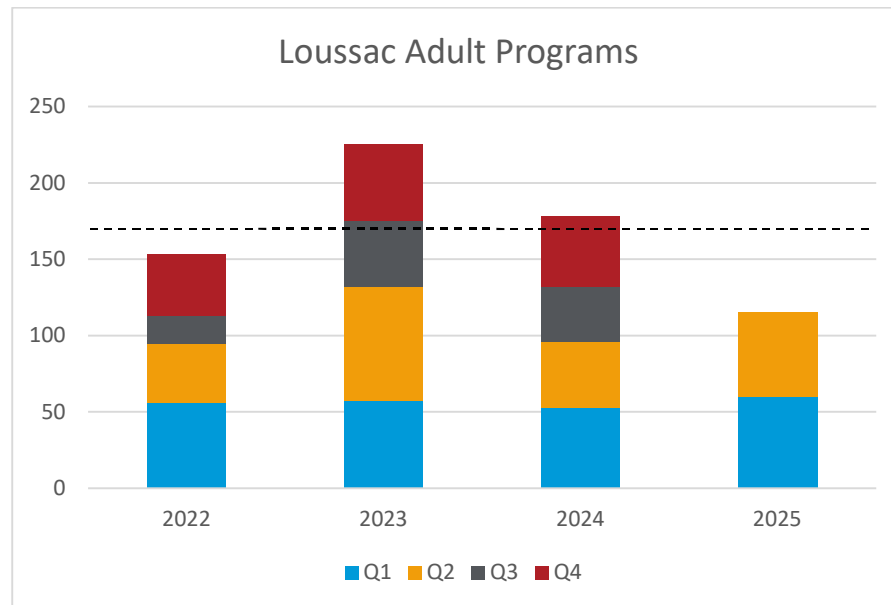
Accomplishment Goals

- Provide targeted programs designed to educate, engage, and enrich the lives of adults
- Expert customer service through knowledgeable and approachable staff

Performance Measures

Progress in achieving goals shall be measured by:

Performance Measure #11 – Adult programs and attendance at Loussac Library



Explanatory note:

Adult Programming is how the APL achieves its goal to improve civic engagement, cultural enrichment, and enhance the quality of life for all Anchorage residents through provision of life-long educational services including library materials, online resources, and programs/events. Adult programs include classes, community events, crafts and DIY, discussions and lectures, fun and games, job lab, and outreach. Loussac Adult Services staff also work with branches to help oversee system wide programming such as the Winter Reading Challenge. APL's goal is to increase the number of programs while returning to pre-pandemic levels of attendance per program. The Loussac Adult Services department of the library has an internal goal of 165 programs a year with 4,000 total attendees.

Loussac Circulation Division

Anchorage Public Library

Anchorage: Performance. Value. Results.

Purpose

To serve all customers at the Loussac Library with creating accounts and resolving account issues. Manage all incoming and outgoing items including shipment to Alaska Library Catalog members, restocking items, and maintaining the organization of the library collection.

Direct Services

- Provide library cards and account support for current cardholders
- Check out materials directly or teach patrons to use self-service options
- Process fines and fees
- Process incoming and outgoing holds for library patrons
- Sort, repair, and reshelve physical materials
- Shipping and receiving including preparing materials for distribution through courier system to deliver items to branch libraries

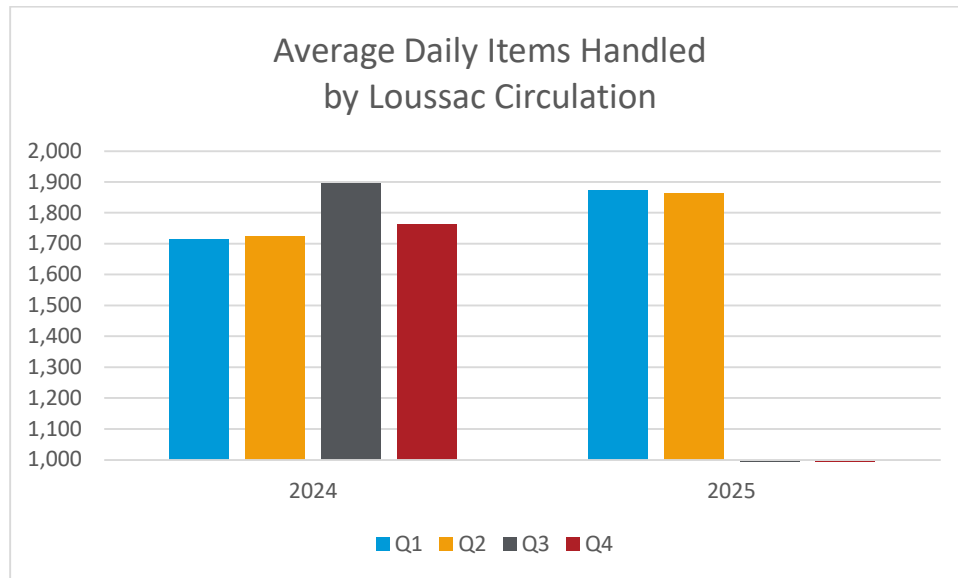
Accomplishment Goals

- Provide access to physical materials

Performance Measures

Progress in achieving goals shall be measured by:

Performance Measure #12: Materials Handling Rate



Explanatory note:

The Library handles a considerable volume of materials that come into the Loussac Library via the Automated Handling Machine, every one of these items needs to be handled by a staff person. Items can be routed to holds, returned to library partners statewide or other libraries within the Municipality, or referred to staff for an investigation into more complicated issues. This data shows the average amount of items coming in daily that are being managed, primarily, by our shelving and dispatch department of 12 staff.

Loussac Youth Services Division
Anchorage Public Library

Anchorage: Performance. Value. Results.

Purpose

Provide library services, including reference services, programs, outreach, and computer assistance to children from birth to age 18 and their caregivers. Increase early literacy directly in children and early literacy awareness in the community. Partner as appropriate with other related agencies and nonprofits.

Direct Services

- Readers Advisory and Reference Assistance
- Computer Assistance
- Outreach visits and educational talks
- In library programs
- School library partnerships and caregiver educational programs and services

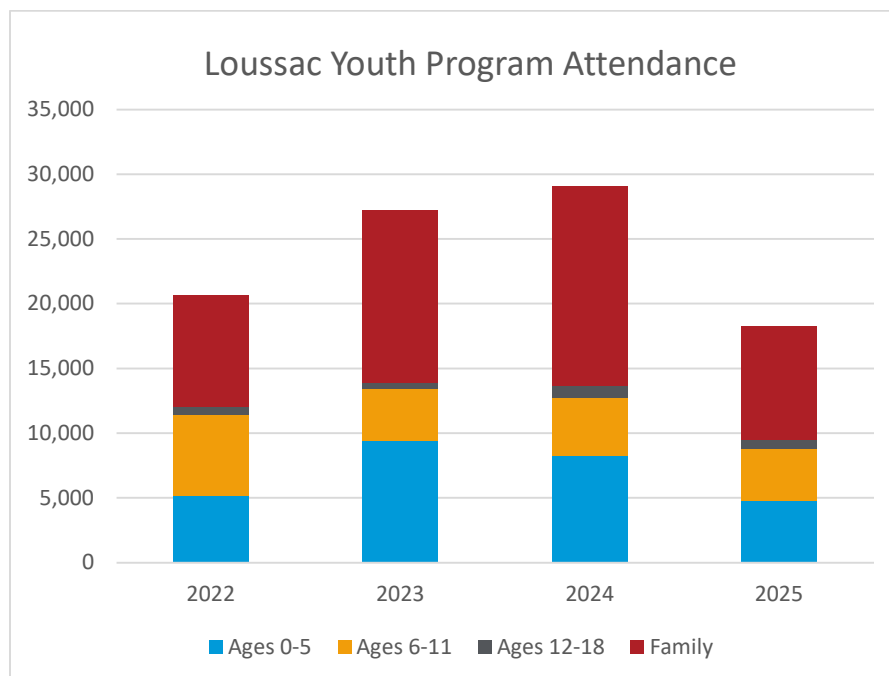
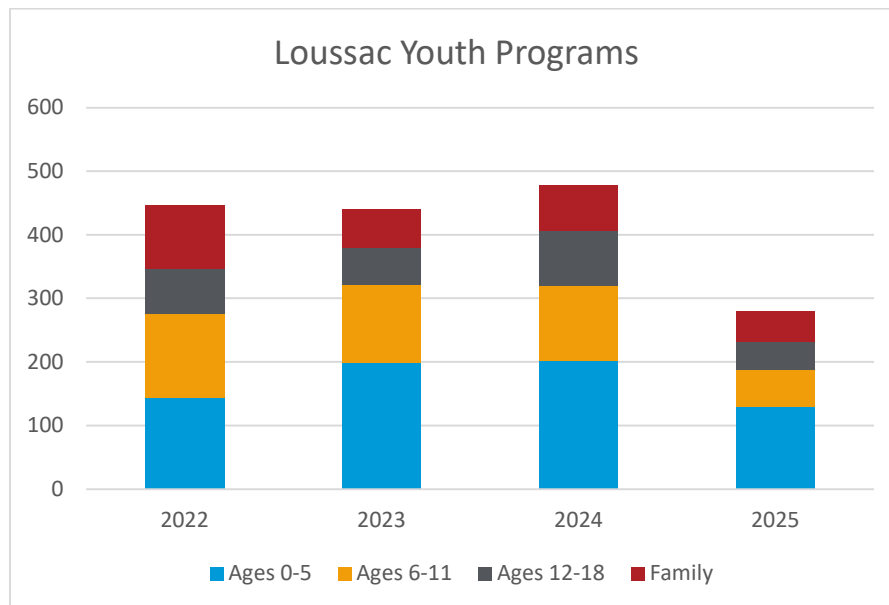
Accomplishment Goals

- Increase opportunities for our children's success when they enter school, by supporting the foundations of reading, social skills, and creative skills through early learning educational activities
- Support literacy, social skill building, and creativity to elementary school age children and teens through programming

Performance Measures

Progress in achieving goals shall be measured by:

Performance Measure #13: Youth programs and attendance at Loussac Library



Explanatory note:

Library storytimes and other programs for ages 0-5 are proven to increase early literacy and school readiness (T Campana K, Mills JE, Capps JL, Dresang ET, Carlyle A, Metoyer CA, Urban IB, Feldman EN, Brouwer M, Burnett K, Kotrla B. Early literacy in library storytimes: A Study of measures of effectiveness. *Library Quarterly*. 2016; 86; 4: 369-388. 10.1086/688028). Participation in library programs, especially summer reading (called Summer Discovery at APL) has been shown nationwide to provide benefits in math and reading skills and to build critical social and emotional skills. (<https://www.ireadprogram.org/resources/summer-reading-research>). The

Loussac Library's goal is to continue to increase programming for youth in order to improve literacy and support student success. The total number of programs offered in 2023 declined slightly from 2022 due to staffing shortages at the Loussac Library, but increased again in 2024 as staffing stabilized.

Performance Measure Methodology Sheet

Anchorage Public Library

Measure #1: Physical and digital circulation

Type

Effectiveness

Accomplishment Goal Supported

Access to a diverse collection of materials to promote literacy and life-long learning resources.

Definition

Physical circulation measures the number of items (books, media, etc.) which is checked out from the five library locations. Digital circulation measures how many eBooks, eAudiobooks and streaming items are downloaded. These numbers are combined to provide a total circulation amount which is the standard measurement used in public libraries.

Data Collection Method

The physical circulation is collected via a report sent from the Integrated Library Software (Sirsi) that has a breakdown of physical circulation per library. Digital vendors provide circulation statistics for their products (hoopla, Freegal, Overdrive)

Frequency

Monthly

Measured By

The Automation Coordinator reports all Branches' physical circulation. The Collection Management Services staff collects digital circulation from all vendors.

Reporting

This information is reported on the Library overall statistics spreadsheet on the G:Drive, categorized by year.

Used by

This information is used by all Supervisors to inform their workload, distribute resources accordingly, and to determine the success of marketing efforts. Leadership team uses the information to make budget decisions and the Collection Management Services department uses it to determine allocation of budget for collections.

Performance Measure Methodology Sheet

Anchorage Public Library

Performance Measure #2: Library visits

Type

Effectiveness

Accomplishment Goal Supported

Clean and well-maintained spaces for community, individual and group use

Definition

This measure reports the number of visits by members of the public to any of the 6 library services points including 5 full locations and one remote locker.

Data Collection Method

Library door counts provided by security gates and library locker user stats provided by Savannah.

Frequency

Collected daily.

Measured By

Branch managers and assigned Loussac Staff collect data and record it in the statistics spreadsheet on the G:Drive categorized by year.

Reporting

This information is included in the monthly statistics report and shared in the monthly Library Advisory Board report as requested.

Used by

This information will be used by the Public Services Coordinators in partnership with Facilities Use Coordinator and Library Leadership to determine staffing levels needed at in-person service points, to recommend changes in communication tactics, and address facilities needs including capital and operating projects.

Performance Measure Methodology Sheet

Anchorage Public Library

Performance Measure #3: Reference questions answered

Type

Effectiveness

Accomplishment Goal Supported

Expert reference and readers' advisory service

Definition

This measure reports the number of reference, readers' advisory, and computer assistance questions successfully answered at all five locations.

Data Collection Method

Daily tally sheet at each service point for in-person interactions, telephone calls, or emails.

Frequency

Collected daily.

Measured By

All staff interacting with the public.

Reporting

This information is included in monthly report and shared in the monthly Library Advisory Board report as requested.

Used by

This information will be used by the Adult Services Coordinator and Branch Staff in partnership with Library Leadership to determine staffing levels needed at in-person service points, to recommend changes in service delivery, and address training needs.

Performance Measure Methodology Sheet

Anchorage Public Library

Measure #4: Percentage of households with active library card
--

Type

Effectiveness

Accomplishment Goal Supported

Enhance quality of life for Anchorage Residents through library services.

Definition

Market penetration gives an idea of how much of our potential market is actively using library services. Active library card use is defined as any card used within the last 12 months.

Data Collection Method

Data is collected through Savannah, a library data collection and reporting software. The library reports the average of each quarter through the year.

Frequency

Collected quarterly

Measured By

Market Penetration is found by dividing the number of active households in our service area from the total number of households in our service area.

Reporting

This information is included in the quarterly reporting to the Library Leadership team and shared in the monthly Library Advisory Board report as requested.

Used by

This information will be used by the Communications Coordinator in partnership with Library Leadership to determine effectiveness of library communications, marketing, and promotional opportunities.

Performance Measure Methodology Sheet

Automation Division Anchorage Public Library

Performance Measure #5: Computer and WiFi usage
--

Type

Effectiveness

Accomplishment Goal Supported

Maintain high levels of access for the Anchorage Community to the internet for free.

Definition

This report measures quantity and length of sessions on our desktop computers available to cardholders and guests.

Data Collection Method

The computer sessions and length of sessions are both reports gathered third party software, PC reservations. This information is recorded internally on a library wide statistics sheet. Each library branch is responsible for pulling and reporting this data and the Automation Coordinator is the backup.

Frequency

Monthly

Measured By

Branch Libraries and the Automation Coordinator will pull the data and store it on an internal spreadsheet on the G:Drive.

Reporting

This information is reported on the Library's overall statistics spreadsheet that is used for various purposes.

Used by

This information is used by the Automation Coordinator to track usage and future needs of the community. We use this information in our PVR as well as with the Federal Communications Commission in our eRates process as well as some reports that are required by the state.

Performance Measure Methodology Sheet

Branch Libraries Division Anchorage Public Library

Performance Measure #6: Branch library programs and attendance

Type

Effectiveness

Accomplishment Goal Supported

Engaging and educational library programs

Definition

The number of programs offered and attendance at the four neighborhood branch libraries: Muldoon, Chugiak-Eagle River, Gerrish, and Mountain View.

Data Collection Method

Physical count of attendees entered into library calendar software to be later exported.

Frequency

Collected at each program and entered into software weekly.

Measured By

Clicker counters.

Reporting

This information is included in the monthly Branch report and shared in the monthly Library Advisory Board report as requested.

Used by

This information will be used by Branch Managers, Adult Services Coordinator and Youth Services Coordinator in partnership with Library Leadership to determine programming topics and goals, measure community interest, and address training needs.

Performance Measure Methodology Sheet
Collection Management Services Division
Anchorage Public Library

Performance Measure #7: Wait time for print books
--

Type

Effectiveness

Accomplishment Goal Supported

Timely and responsive access to a diverse collection of materials.

Definition

Wait time for print books is measured by the hold to copy ratio. The library has an internal goal of no more than 3 holds per title. Reducing the average number of holds per copy shortens the wait time and allows the public to receive desired books faster.

Data Collection Method

APL's Integrated Library System (ILS) will be programmed to produce a report showing which specific titles of print books in the library's catalog have more than 3 holds per copy in the previous two weeks. This allows us to direct available funds to purchase additional copies of those titles. Currently, the data is collected manually through biweekly reports.

Frequency

The report is run biweekly to ensure a timely response for purchasing additional copies.

Measured By

Data will be collected by Collection Management Services staff and stored in a spreadsheet. Information will be shared bi-weekly with the corresponding selection librarians responsible for purchasing additional copies.

Reporting

Collection Management Services Coordinator. Reported quarterly.

Used By

This is used by the Collection Management Services Coordinator and selection librarians to determine which titles need additional copies purchased in order to keep wait times short. It is also used by the Collection Management Services Coordinator, Budget Coordinator, and Library Director to evaluate whether the library's materials budget is being spent where it is most needed.

Performance Measure Methodology Sheet
Collection Management Services Division
Anchorage Public Library

Measure #8: Wait time for OverDrive / Libby
--

Type

Effectiveness

Accomplishment Goal Supported

Timely and responsive access to a diverse collection of materials.

Definition

The goal is to limit wait time for OverDrive / Libby items to no more than 30 days. This measures the average wait time in days.

Data Collection Method

The data is collected through the OverDrive dashboard and stored in a shared G:Drive folder.

Frequency

Weekly

Measured By

The digital services librarian will collect the data.

Reporting

The digital services librarian and Collection Management Services Coordinator will report this information to leadership team and selectors as needed.

Used By

The digital services librarian responsible for all ordering on OverDrive to make selection decisions. The Collection Management Services Coordinator will use the information to evaluate the library collection as a whole. The Leadership Team and Budget Coordinator will use the information when setting budget priorities and to inform stakeholders how the collection is being used.

Performance Measure Methodology Sheet

Library Administration Division Anchorage Public Library

Performance Measure #9: Number of incidents at all library locations

Type

Effectiveness

Accomplishment Goal Supported

Safe and welcoming spaces

Definition

Incidents are recorded into the PITS (Patron Incident Tracking System) software anytime staff or security address code of conduct violations with patrons. Severe violations result in trespassing individuals.

Data Collection Method

Facilities Manager pulls the data from PITS, library incident log and tracking system.

Frequency

Incidents are recorded as they happen.

Measured By

The Facilities Manager

Reporting

Information is reported to the leadership team, security, and stakeholders as needed.

Used by

The information is used by the Facilities Manager and Security to improve response times, building safety, and best practices for handling situations with code of conduct infractions. The information is also used by Library Leadership team to inform overall health and safety of the library as a welcoming space for individual use.

Performance Measure Methodology Sheet

Library Administration Division Anchorage Public Library

Performance Measure #10: Facility Room Rental
--

Type

Effectiveness

Accomplishment Goal Supported

Clean and well-maintained spaces for community, individual and group use.

Definition

Total revenue collected from Room Rentals at Loussac and Mountain View locations.

Data Collection Method

All transactions are entered into SAP as revenue in the Admin Cost Center – 101000 – 535500-408420. All room reservations are made through a third party which provides statistics on all usage. Private and Non-Profits are charged for room use while library programs and MOA departments use the rooms free of charge.

Frequency

Quarterly or as needed.

Measured By

Budget Coordinator gathers the amount collected by room rentals and number reservations and purpose tracked through third party reservation software.

Reporting

This information is reported to Library Leadership team annually. Revenue is provided to OMB as part of annual budget process.

Used by

This information is used by Library Leadership Team to evaluate if the library space is being utilized by outside groups and individuals and to determine if changes need to be made either through repair and maintenance, room rates, or marketing. As the primary revenue source for the library, this information is used as part of our budget process.

Performance Measure Methodology Sheet

Loussac Adult Services Division Anchorage Public Library

Performance Measure #11: Adult Programs and Attendance at Loussac
--

Type

Effectiveness

Accomplishment Goal Supported

Engaging and educational library programs

Definition

The number of programs offered at the Loussac Library and attendance.

Data Collection Method

Physical count of attendees entered into library calendar software to be later exported.

Frequency

Collected at each program and entered into software weekly.

Measured By

Clicker counters.

Reporting

This information is included in the monthly Adult Services report and shared in the monthly Library Advisory Board report as requested.

Used by

This information will be used by the Adult Services Coordinator in partnership with Library Leadership to determine programming topics and goals, measure community interest, and address training needs.

Performance Measure Methodology Sheet

Loussac Circulation Division Anchorage Public Library

Performance Measure #12: : Average Daily Items Handled by Loussac Circulation
--

Type

Efficiency

Accomplishment Goal Supported

Timely and responsive access to a diverse collection of materials in order to promote literacy and life-long learning resources.

Definition

Average number of materials processed through the Automated Materials Handling System (AMH).

Data Collection Method

A report is run on the Automated Handling System

Frequency

Collected monthly

Measured By

AMH

Reporting

This information is included in the monthly Circulation report and shared in the monthly Library Advisory Board report as requested.

Used by

This information will be used by the Circulation Supervisor in partnership with Library Leadership to determine efficiency, and staffing needs.

Performance Measure Methodology Sheet

Youth Services Division Anchorage Public Library

Measure #13: Youth programs and attendance at Loussac Library
--

Type

Effectiveness

Accomplishment Goal Supported

Increase opportunities for our children's success when they enter school, by supporting the foundations of reading, social skills, and creative skills through early learning educational activities.

Support literacy, social skill building, and creativity to elementary school age children and teens through programming.

Definition

Youth Programs serve ages 0-18 with specific programs targeted for ages 05, 6-11, and 12-18.

Data Collection Method

Physical count of attendees entered into library calendar software to be later exported.

Frequency

Collected at each program and entered into software weekly.

Measured By

Clicker counters.

Reporting

This information is included in the monthly Youth Services report and shared in the monthly Library Advisory Board report as requested.

Used by

This information will be used by the Youth Services Coordinator in partnership with Library Leadership to determine programming priorities, staffing levels needed, community interest, and staff training.

From: APL <APL@anchorageak.gov>
Sent: Thursday, September 4, 2025 8:45 AM
To: Harrison, Marjorie <Marjorie.Harrison@anchorageak.gov>
Subject: FW: Attention Library Advisory Board - Idea to Rejuvenate the Library

Hi Margie,

Please see below to forward to the LAB chair. I've replied with an acknowledgement of receipt to Mr. Reed-Lewis but otherwise we just pass the e-mails along to LAB for a more formal response.

Mr. Reed-Lewis is a known patron at APL.

Misty Rose
(907)343-2974 and on MS Teams
www.anchoragelibrary.org

From: Bridger Reed-Lewis <bridgerreedlewis@gmail.com>
Sent: Wednesday, September 3, 2025 7:42 PM
To: APL <APL@anchorageak.gov>
Cc: Mayor LaFrance <Mayor@anchorageak.gov>
Subject: Attention Library Advisory Board - Idea to Rejuvenate the Library

[EXTERNAL EMAIL]

I am writing to the Library Advisory Board about an idea to rejuvenate and bring in new faces to the Anchorage libraries. You see, as a result of being an avid reader, I am usually stuck on my couch all weekend reading fantasy novels, and manga. It's what I enjoy, and what makes my days off exciting!

The idea in question would involve making up membership cards ranging in costs, and giving us exclusive access to an area along with extended hours.

Young Professionals Ages 21-29 \$60 a month

Professionals \$99-120 a month

Discounts for Nonprofits, UAA/APU, along with having a semi strict dress/hygiene code. Spouses are allowed to be added to the membership with a fee, no kids or anyone under 21 years old.

The idea is to close off the area around the Ann Stevens Room requiring NFC to enter members would get a upgraded library card, we'd have private bathrooms with good soap, toilet paper, etc. it'd be staffed to accommodate patrons like myself, the people who'd be interested in this would be

- Academic types
- Writers

- Scholars
- Researchers
- Avid readers
- People Who Work Remotely

If set up properly this could allow for a safe space for innovative minds to come together under one roof. As part of the deal I'd assume that they would be assigned a private librarian 1, and a few assistants to that particular group to essentially help him with research, find books, etc. On top of that the circular room down the hall could be a computer lab with Macs, and proper desk setup for people to bring their own laptops. Heck i think people would pay money to join if they work remotely because it would offer an inclusive environment away from the distractions, and hopefully with like minded individuals.

I also like the idea of renovating the space to offer two levels, and maybe the bottom will be the computer lab, the top will be an extension of the lounge area. Idk if that's even possible though, just throwing ideas out there. They'd even offer complimentary drinks (nonalcoholic - Soda, water, ginger beer, etc.) along with light snacks. Lastly, working with The Chamber of Commerce to put on private events that would encourage members to network with each other. I think that would be amazing, and encourage innovation across Anchorage! I work for UAA, as their disability advisor and would use this space to work, and come on the weekends to read as long as the library orders more of those beautiful couches.

I am on the ADA commission for the city, unfortunately it's at the exact same time your group is meeting so I can't attend. But I'd love to meet up, my number is 907-707-5456

--

Sincerely,

Bridger R. Reed-Lewis
He/Him - They/ Them
Disability Advisor | Advocate | Speaker

LinkedIn - <https://www.linkedin.com/in/bridger-reed-lewis-295185230/>

MULDOON TRANSIT CENTER STUDY

Community Engagement Events



The Municipality of Anchorage is planning a new Muldoon & Debarr Transit Center to better serve riders, improve safety, and create a welcoming hub for the whole community. This project will replace the current on-street bus stops with a purpose-built, off-street facility connected to a new public library.

Join us at these Community Engagement Events to share your ideas and help shape the future of transit in East Anchorage!



THURSDAY, SEPTEMBER 11, 5:30 – 7:00 PM

Public Transit Advisory Board Meeting #1

City Hall – Assembly Conference Room 155, 632 W 6th Ave



THURSDAY, SEPTEMBER 18, 7:00 PM

Northeast Community Council #1

Creekside Park Elementary – Gymnasium, 7500 E 6th Ave

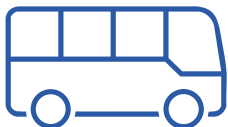


SATURDAY, SEPTEMBER 20, 10:00 AM – 1:00 PM

Muldoon Farmers Market – Northeast Anchorage

Chanshtnu Muldoon Park | 1301 Muldoon Road

COMMUNITY POP-UP EVENT



TUESDAY, SEPTEMBER 23, 1:00 PM – 3:00 PM

Debarr & Muldoon WNW Bus Stop #0355

COMMUNITY POP-UP EVENT



WEDNESDAY, SEPTEMBER 24, 3:00 PM – 6:00 PM

Community Open House #1

“Your Voice, Your Transit, Your Community”

Muldoon Public Library | 1251 Muldoon Road #158

CONTACT US!



Public Engagement
Lucy Wittlinger | Huddle AK
lucy@huddleak.com | 907.215.8516

**ALL EVENTS ARE FREE AND
OPEN TO THE PUBLIC!**

www.anctransitcenter.com

Muldoon Transit Center Study

Library Advisory Board Meeting

Wednesday, September 17, 2025

5:30 pm

Loussac Library – Moose Room



The Municipality of Anchorage is planning a new Muldoon Transit Center to create a safer, more accessible, and community-centered hub for East Anchorage. The new facility will replace the current on-street bus stops with a purpose-built, off-street center connected to a new public library.

Why It Matters

The current Muldoon Transit Hub has safety, access, and operational challenges. Your input will help shape the site selection and design of a new transit center that reflects the needs of riders, families, youth, seniors, and the wider community.

Community Open House

Date: Wednesday, September 24, 2025

Time: 3:00 PM – 6:00 PM

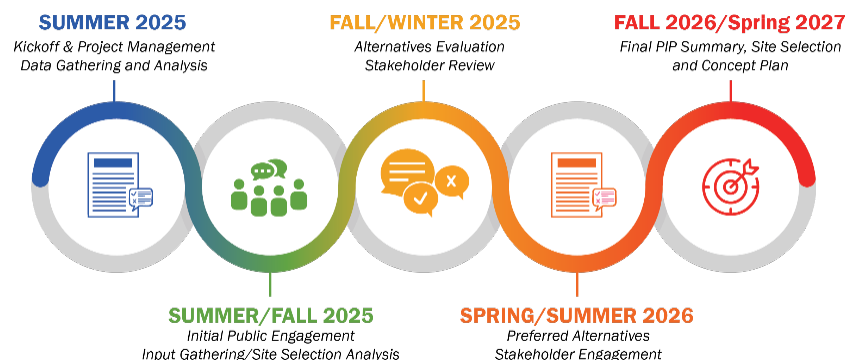
Location: Muldoon Public Library, 1251 Muldoon Rd #158, Anchorage, AK 99504

What to Expect

- Learn about the project goals and timeline
- Explore maps, visuals, and displays of current conditions
- Share your ideas through interactive activities
- Meet the project team and ask questions

Project Schedule

The project schedule is anticipated to take two years to complete, and it is currently in the initial stages of input gathering, site selection analysis, and public engagement.



MULDOON TRANSIT CENTER STUDY

Building a Safer, More Accessible, and Community-Centered Transit Center



YOU'RE INVITED! COMMUNITY OPEN HOUSE

WHEN:
WEDNESDAY, SEPTEMBER 24, 2025

TIME:
3:00 PM - 6:00 PM

WHERE:
MULDOON PUBLIC LIBRARY
1251 Muldoon Rd #158, Anchorage, 99504

WHAT:
Learn about the Muldoon & Debarr Transit Center project. Explore maps, visuals, and displays of current conditions. Share your ideas through interactive activities.



QUESTIONS OR COMMENTS?

For information on the Muldoon Transit Center Site Selection and Concept Plan, please visit:

www.ancransitcenter.com

Contact Us!

Public Engagement

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